

Suffolk Water Sports Association Terms and Conditions

Bookings

Bookings are unconfirmed until all course fees, payable within 30 days of receipt of the invoice, and attendees personal and/or parental consent forms have been received, which will confirm the booking.

Bookings should be made at least 14 days before the commencement of the course, but where possible we will try and accommodate applications received after this date.

Cancellations

All courses are weather dependant and as such, may be cancelled or rescheduled where possible.

SWSA reserves the right to cancel a course where insufficient numbers are booked on the course. SWSA will endeavour to provide at least 14 days notice.

In both instances, monies will be refunded in full, if a later course is not available.

Cancellations must be made in writing 14 days prior to the commencement of the course and in this instance a full refund will be issued, less a £10.00 administration fee. Cancellations after this date will not receive any refund unless the place can be reallocated or re-sold. Refunds issued due to a person not attending a course are at the sole discretion of SWSA.

Behaviour

SWSA expects attendees to follow instructions provided by the instructor, in line with the Standard Operating Procedure (available on the website) and to act in an appropriate manner at all times.

SWSA reserves the right to suspend or eject an individual from a course, without refund, where their behaviour could effect their own or others safety or where it detracts from the learning of others.

Accreditation

Attending a course does not guarantee accreditation. Each individual is assessed in line with governing body guidelines.

Prior Experience

Some courses require a certain level of experience or a previously gained award. If an attendee is wholly unsuitable for the level of the course, they may be asked to leave the course, without refund being made.

If you are unsure of the requirements of a course please contact us before booking.

SWSA Contact Details

For Alton Water, Neptune & Deben

Suffolk Water Sports Association
Woodbridge Youth Centre
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Suffolk.watersports@educ.suffolkcc.gov.uk

For Oulton Broad

Suffolk Water Sports Association
Oulton Broad Water Sports Centre
Nicholas Everitt Park
Oulton Broad
Lowestoft
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